

### UNLOCK YOUR CUSTOMER DATA

# CRM & POWER PLATFORM CUSTOMER DAY 2023

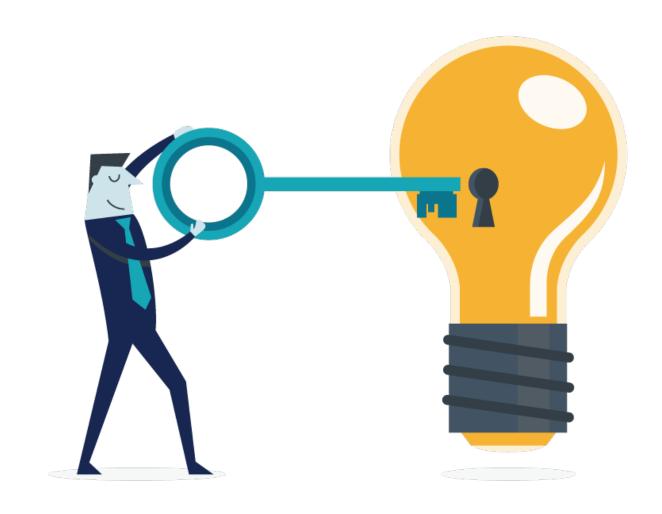
How to streamline activity and data in my business with Power Automate



# Hi! Kelly & Abbie

### What we'll cover

- 1. What is Power Automate
- 2. Connectors, Triggers and Actions
- 3. Standard & Premium Connectors
- 4. Custom Connectors
- 5. Demos
- 6. The future of Power Automate

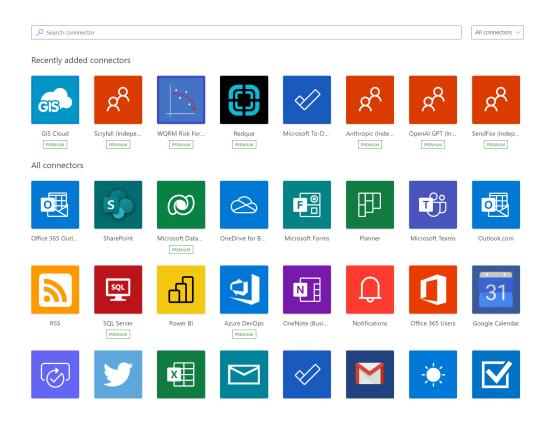


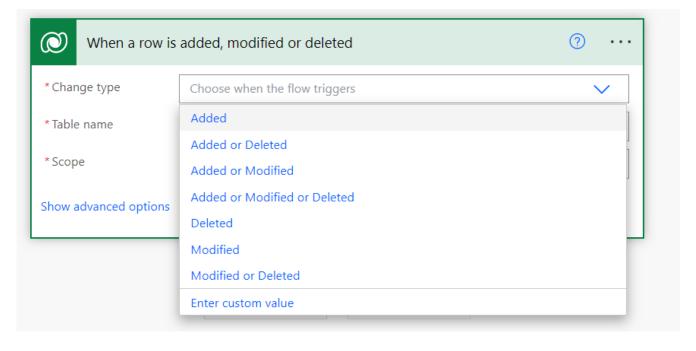


### What is Power Automate?



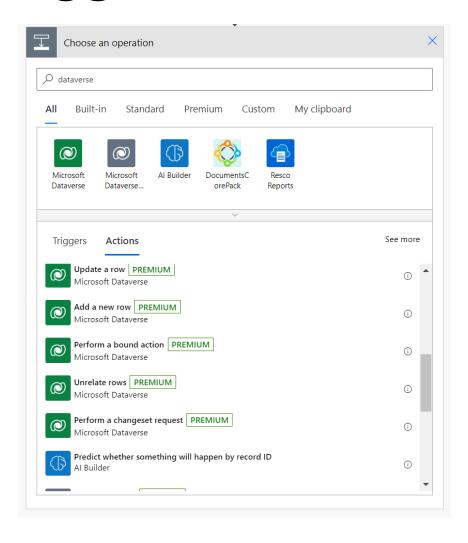
### Connectors, Triggers and Actions







## Connectors, Triggers and Actions





### **Standard vs Premium Connectors**

#### **Standard Connectors**

- SharePoint
- Teams
- Office
- OneDrive

#### **Premium Connectors**

- Dataverse
- Business Central
- Adobe/DocuSign
- SQL Server\*



### **Custom Connectors**



### **Custom Connectors**

#### Security Profile

- No Authentication
- Basic Auth
- API Key
- OAuth 2.0

#### **Definitions**

- Triggers
  - Polling
  - Webhooks
- Actions
  - Get
  - Post
  - Patch
  - Delete

#### Test

- Requests
  - Raw Body
  - Defined Fields
- Responses
  - 200
  - 400
  - 404
  - 500



## **Demos**



# The future of Power Automate; Let's talk about Al Copilot



# Thank you.

