

### UNLOCK YOUR CUSTOMER DATA

# CRM & POWER PLATFORM CUSTOMER DAY 2023

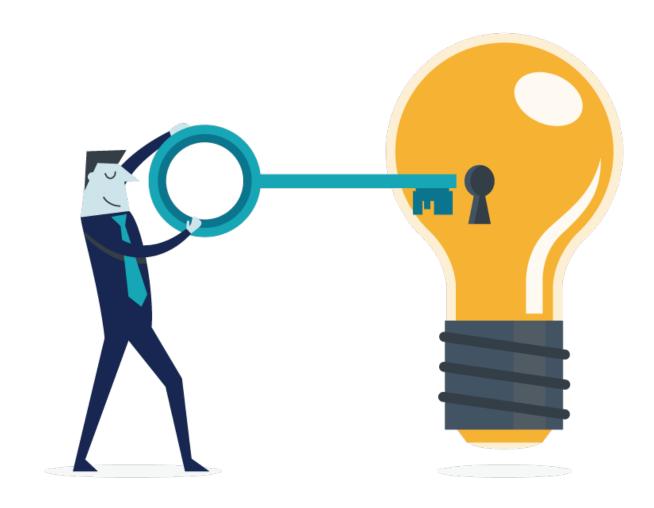
Make Attractive CRM Sales Quotes with Experlogix - Document Automation



Hi!
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## What we'll cover

- 1. Experlogix & Tecman
- 2. Out of the Box Templates
- 3. Advantages vs Disadvantages
- 4. Demo
- 5. Intro in to Document Automation
- 6. Benefits of Document Automation
- 7. OOTB templates VS Document Automation Matrix
- 8. Customer Success
- 9. Document Automation Demo





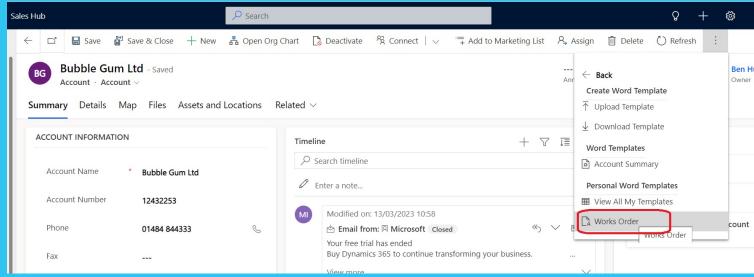
# Out of the Box Templates

- Included as part of Core CRM.
- The ability to create Microsoft Word, Excel and PDF Templates on OOTB and Custom Tables
- The ability to standardize company communication and branding

Staff save time in sending dynamic information to

customer.

- Examples of common use
  - Company Terms and Conditions
  - Contract Agreements
  - Ouotes
  - Terms of service
  - •Mail Merge
  - •Excel Sales Figures
- Save to SharePoint or Email





## Advantages vs Disadvantages

### <u>Advantages</u>

- The ability to have personal or organisational templates
  - Organisation Centrally managed
  - •Personal Created, managed and shared by users
- Export to Word , Excel or PDF
- Save to SharePoint (related to the record you are on)
- Comes as standard out of the box.

### <u>Disadvantages</u>

- Organisational templates cannot be tied down to specific staff members.
- Unable to dynamically select template based on CRM record information.
- Multiple templates are required for different information.
- Unable to link dynamic images. Example might be a picture of the product on quote.
- Word Designer Can be clunky at times.
- Using DocuSign as part of the process is complex to setup.
- A requirement to keep the templates saved outside CRM if they need to be updated at a later date.



# Out of the Box Template Demo

### **Example Scenario**

As part of the onboarding of each customer, the business needs to send a Contract to each client they engage with, to ensure they agree to the company's terms of service.



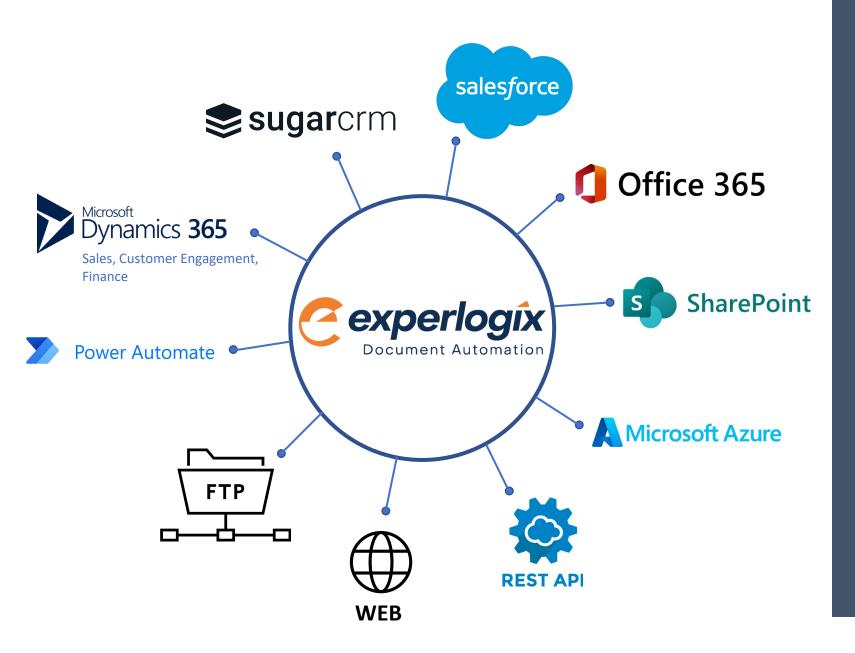
# Document Automation Solution

"Experts"

Since 2002

# Empower businesses by simplifying, optimizing and automating digital documents.





# Digital Transformation is happening now

Solve your document challenges, update legacy workflows, gain productivity

## Benefits of the Document Automation Solution



Transform the complex to simple with a few clicks



Reduce dependence on IT



Increase productivity & efficiency



Automate compliance business rules



High quality, versatile documents in one tool



Make the most of your data, from multiple sources

# How we compare

Features	Experlogix	D365
Via user interaction (command bar)	<b>⊘</b>	Ø
From external code (REST API call)	$\bigcirc$	8
Create documents in the right language based on CRM field value	<b>Ø</b>	8
Include all entity types, all field types, and all relationship types	$\bigcirc$	$\bigcirc$
Extend data set with user input during document creation process	<b>Ø</b>	8
Insert existing documents (.doc, .docx, PDF, html) from CRM or URL	$\bigcirc$	
Enable template versioning with comments and rollback	<b>Ø</b>	8
Conditional content	$\bigcirc$	8
Apply conditions based on user input during document generation process	<b>⊘</b>	8
Promote templates (DEV-UAT-PROD) across one or more servers	$\bigcirc$	<b>(2)</b>
Provide detailed logging and reporting	<b>⊘</b>	8

## Real Documents



Aberdeen Standard SICAV I - Asia Pacific **Equity Fund** 

Performance Data and Analytics to 31 May 2019

To achieve a combination of income and growth by investing mostly in shares of companies based, or carrying our much of their business, in Asia Pacific countries (excluding Japan).

For full investment objective and policy details refer to the Prospectu

	1 month	3 months	6 months	1 year	3 years	Syears	Launch
Fund	-5.71	-0.54	4.81	-550	8.62	1.18	9.29
Benchmark	-6.94	-3.81	2.70	-8.51	1034	3.56	8.22
Difference	123	3.26	2.11	3.01	-1.53	-237	1.07
Sector average	-6.84	-3.70	2.35	-10.28	7.75	2.21	7.17
Sector ranking	171/627	85/620	123/618	108/602	218/538	336/475	4/16
Quartile	2	1	1	1	2	3	1
Annual returns (%)	- year ended	31/05					
		2019	20	18	2017	2016	2015
Fund		-5.50	10.	54	22.33	-17.58	0.43
Fund Calendar year perfo	rmance (%)	-5.50	10.	84	2233	-17.58	0.43
	rmance (%)		ar to date	2018	2017	-17.58 2016	2015
	rmance (%)						
Calendar year perfo	rmance (%)		ar to date	2018	2017	2016	2015
Calendar year perfo	rmance (%)		ar to date 6.67	2018	2017 32.45	2016 3.76	2015
Calendar year perfo Fund Benchmark	rmance (%)		ar to date 6.67 5.60	2018 -11.20 -13.68	2017 32.45 37.32	2016 3.76 7.06	2015 -14.92 -9.12
Fund Benchmark Difference	rmance (%)		6.67 5.60 1.08	2018 -11.20 -13.68 2.49	2017 32.45 37.32 -4.87	2016 3.76 7.06 -3.29	2015 -14.92 -9.12 -5.80

Aberdeen Standard



investment.	
Country breakdown	%
China	24.6
India	15.1
Hong Kong	0.21
Singapore	9.1
Australia	8.9
South Korea	6.9
Talwan	5.1
Indonesia	0.2
Thelland	3.7
Philippines	3.3
Other	2.6
Cash	0.7
Total	100.0
Sector breakdown	%
Financials	35.7
Information Technology	13.7
Communication Services	10.3
Materials	9.9
Real Eszate	8.4



Account Valuation Summary

Prepared For



### **Market Commentary**

Global equity markets started 2018 in Despite these late movements, US the same positive fashion that they ended 2017, with the US market notably strong. However, late January January. There were also positive saw a spike in volatility and a fall in equity markets, as European and US Market equities, which were bond yields rose to multi-year highs. investor speculation that global Central banks were set to tighten their a stronger pound. monetary policies further, as the global economy continued to strengthen and equity market exuberance reached fresh highs.

and European equities produced positive returns for investors in returns from Asian and Emerging supported by another weak month The movements were largely a result for the US dollar and a solid month for of inflationary concerns and increased commodity markets. However, UK equities faced headwinds from

Analysts often use the Relative

highlighting when an asset is

Strength Index as a value indicator.

overbought and oversold. A reading

above 70 could be interpreted as an

below 30 could be viewed as an



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In the latest Chart of the Month, we have highlighted how investor exuberance was a key factor in the late-January overbought position, while a reading market wobble.

The dangers of investor exuberance



Market volatility, as measured by the VIX volatility index, had been stuck at unusually low levels for most of 2017 and the extraordinary rally for most of January in the US seemed to confirm

We view the correction as a symptom of a stretched bull market that has been moving up in the face of higher oil prices, rising inflation and higher interest rates, and we believe it was overdue.

Pricing these issues into equities is appropriate but in themselves they do not presage a bear market. The global economy is performing very well, monetary policy remains very accommodative and equities still offer meaningful returns for long-term investors in diversified portfolios.

### CONTINENTAL EUROPEAN FUND

Janus Henderson

For promotional purposes

Fund launch date 29 September 2000 Base currency EUR

Fund size (EUR) 1.85bn

Share class launch date 29 October 2004 Minimum investment (EUR) 2,500

NAV (EUR) Historic yield\* 1,20%

Ongoing charge AMC included 1.62%

Sedol: BIO3DCJ4 Bioomberg: GAEUFAD LX Valor: 1974487 WKN: AODLKB

FE ALPHA MANAGER 2015

Additional information

Please note that with effect from 30 January 2019, Andrew McCarthy no longer manages this fund. John Bennett is now the sole fund.

Performance in (EUR) Percentage growth, 31 May 2014 to 31 May 2019.

Cumulative performance % change	RE	Index	Discrete year performance % change	RE	Inde
1 month	-41	-4.7	31 Mar 2018 to 31 Mar 2019	2.8	4.0
YTD	11.2	11.7	31 Mar 2017 to 31 Mar 2018	-1.0	0.5
1 year	4.5	0.3	31 Mar 2016 to 31 Mar 2017	14.5	17.5
5 years	22.3	25.9	31 Mar 2015 to 31 Mar 2015	-13.3	-133
Since inception	176.1	156.9	31 Mar 2014 to 31 Mar 2015	25.2	23.2

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for you and achieves strong

choices and quality fund for you and achieves strong

ange for the portfolio to be ews then ensure that your

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s vou have full investmen

My specific investment recommendation at this point will be to invest the portfolio as follows:





IMPORTANT INFORMATION OVER LEAF

## **Industries**

Document Automation can be deployed to meet a wide variety of customer needs. We work with industries where simplifying, optimizing and automating digital documents is a major need.



# A World of Document Automation Experience





worth it to us to continue to build it out."





# Thank you.

