

Cloud Control

Uniquely managed cloud services
for Dynamics 365 Business Central on PaaS

Cloud Control. Uniquely us.

It's plain as day, without a scalable, flexible and available business solution, you could be left swimming against the tide. Whereas, your competition will be riding the wave to success and growth!



Manage it



Monitor it



Protect it

Three commitments that we'll make to you and your private cloud deployment of Microsoft Dynamics 365 Business Central. With almost 15 years of experience working in the cloud, our team of unrivalled experts can deliver the service you require.

Learn more about the benefits of running Dynamics 365 Business Central in the private cloud with the support of our Cloud Control service.

Manage it

With our specialist Cloud Control service, you will be supported with all of the following:



Dedicated platform support

Our dedicated Cloud Control team are here to support your platform environment. We're just a phone call away and ready to handle any pain that may come your way.



Tailored back-ups and high availability

We will tailor any individual back-ups and Disaster Recovery requirements to support the unique needs of your business. We have real flexibility to leverage the Azure Stack to provide you with high availability.



Patch management that caters to you

On a client-by-client basis, we will apply Critical Windows updates out of hours so there is minimum disruption to your business.



DNS, Certificate & Comms Management

We will supply the DNS NameSpace and SSL certificate, as well as, manage certificate renewals and any Firewall requirements that you need.



Office 365 Integration

With integration to the tools your staff use every day, you'll have a clear log on analytics built into Office 365 to see who, when and where anybody accesses your system.



Monitor it

Wouldn't it be fantastic to have the peace of mind that your Dynamics 365 Business Central environment is consistently being monitored by cloud and Dynamics experts? Our Cloud Control team will consistently monitor your platform by harnessing the benefits of our Platform Alerting & Monitoring Software (PAMS).



Alerting you to the problems you're not even aware of

Picture the scene. You come into the office, grab a coffee, check your emails and then realise there have been no online orders processed in the last few hours. Turns out the web services connecting your eCommerce solution and Dynamics 365 Business Central is down.

Alternatively, imagine if your credit controller starts chasing last month's outstanding debt and a few calls in it becomes clear no-one has received your invoices. They're usually sent out automatically as an overnight batch job.

Together our custom sensors and PAMS will ensure you don't end up with egg on your face or lose business as a result. If there are any job queues, web services or other integrations that fail for whatever reason, PAMS will alert us, so we can get the services back up and running asap – and often before your team even realise there's a problem.



Custom Sensors to monitor your PaaS solution

Life's not perfect! So where, and what, can you point the finger at if there is a problem with your PaaS solution? Leaning on our experience in both the Dynamics and platform environment, we will work with you to develop custom sensors that will monitor the points of the greatest chance of failure and minimise the potential impact to your business.

Those sensors monitor overall system health like Memory, CPU and Network I/O as well as the status of job queues and availability of web services. PAMS then alerts us to any potential, or actual, issues.

Protect it

You've heard about our dedicated service offering for you and our flash custom sensors but what about the Microsoft Azure platform that the PaaS solution sits on?



Microsoft's Azure platform

No, this isn't a Microsoft typo of an exotic set of islands in Portugal.

Microsoft Azure is the ever-expanding set of cloud services dedicated to helping your organisation to thrive and succeed.

It gives you the freedom to build, manage and deploy applications on the foundations of a global network using your favourite tools and framework.



Data Encryption against malicious activity

Encryption at rest provides data protection for stored data (at rest). In Azure, organisations can encrypt SQL data at rest without the risk or cost of a custom key management solution. In addition to satisfying compliance and regulatory requirements, encryption at rest provides defence-in-depth protection.



Trusted by the biggest companies in the world

A whopping 95% of Fortune 500 companies trust their business on Azure. It is backed by a \$1 billion investment per year in security to protect customers' data from cyber threats. It's anything but static so that you can prepare your product visions of today and the future.

Cloud Control is proactive and pre-emptive. We monitor services in real-time to ensure you have a stable platform that scales with your demands.

Move forward. As one.

Having delivered over 7,000 successful projects, we've plenty of experience implementing business systems, Microsoft Dynamics solutions and the technical infrastructure to support them.

We are a Microsoft Gold Certified Partner. We can deliver Microsoft Dynamics solutions on your own IT infrastructure or in the Microsoft Cloud. Based in the Midlands and North East, we support clients across the UK and further afield.

If you would like to learn more about how we can support your company, please do not hesitate to get in contact with us today and take your first steps towards enhancing your business processes:

Call: 01902 578 300

Email: hello@tecman.co.uk

Visit: www.tecman.co.uk

Technology Management
St Mark's Church, St Mark's Road, Wolverhampton WV3 0QH



Microsoft Dynamics

Office 365

Microsoft Azure

